

CHARGEBACK	FEE
Shipping without Authorization	\$150.00 + Freight
Shipping with an expired Authorization	\$150.00 + Freight
Shipped to/from wrong destination (as noted on Authorization)	\$150.00 + Freight
Unauthorized changes to shipment	\$150.00 + Freight
Freight charges added to invoice	\$150.00 + Freight Charged Back
Shipping Oversized small parcel carrier packages without authorization	\$150.00 + Difference in Freight
Failure to fax/email signed copy of BOL within 24 hours of shipping of the merchandise or is faxed/emailed with incorrect information (ie Authorization #'s, pallet size, NMFC-Sub #'s, class number)	\$150.00
Entering incorrect importer, ship to, or 3rd party billing information on the Bill of Lading or in small parcel carrier System	\$150.00
Packing list not provided or is late	\$150.00
No Authorization Number on documentation	\$150.00
No PO number on documentation	\$150.00
Invoice different from Purchase Order (ie: quantity, terms, pricing, PO charges)	\$150.00 per Violation + Difference in Price
Unapproved pallet use	\$150.00 + \$25.00 per pallet
Unauthorized accessorial charges	\$150.00 + Amount of actual charges
Cartons not marked/labeled according to instructions	\$150.00 + \$5.00 per carton
Genesco Reference numbers not used in reference fields	\$150.00 + \$5.00 per carton
Using Genesco's 3rd Party small parcel carrier Account for other companies	\$500.00 + Gross Freight
Using Incorrect Genesco's 3rd Party small parcel carrier Accounts	\$150.00 + Gross Freight
Small parcel carrier shipped incorrect service level (ie: freight vs. ground)	\$150.00 + Gross Freight
Small parcel carrier Insurance Charged	\$150.00 + Insurance
Store name and number do not appear in small parcel carrier address fields	\$150.00 + \$5.00 per carton
Failure to follow small parcel carrier procedures	\$250 per occurrence
Case label does not scan	\$150.00 + \$5.00 per carton
Merchandise shipped without ASN	\$150.00 + \$5.00 per carton
Incomplete or Inaccurate ASN	\$150.00 + \$5.00 per carton
ASN Late	\$150.00 + \$150 per ASN
ASN technically wrong	\$150.00 + \$150 per ASN
Failure to provide accurate information on routing request	\$150.00 + Difference in Freight
Failure to follow routing instructions	\$250 per occurrence
Item barcode does not scan or incorrect data	\$150.00 + \$1.00 per barcode
Shipment does not match purchase order	\$150.00 + \$5.00 per carton
Failure to consolidate shipments on the same day	\$150.00 + Freight
Using unauthorized carrier for your shipping point	\$150.00 + Freight
Shipping more than once in a 48 hour period	\$150.00 + Freight
Failure to follow POE Procedures	\$250.00 per occurrence
Failure to follow Packing Standards	\$150.00 + \$5.00 per carton
Product not labeled according to instructions	\$150.00 + \$0.50 to \$1.00 per unit
Purchase orders not loaded in sequence	\$150.00 + \$5.00 per carton
Tracking numbers not emailed/faxed in an excel spreadsheet by the end of next business day	\$150.00
Unapproved Floor Loading	\$150.00 + \$5.00 per carton
Failure to provide correct customs papers to customs	\$150.00 + \$150.00 per shipment
GSX UPC Violations	\$150.00 + \$5.00 per UPC
Shipping a Purchase order more than twice to complete the order	\$150.00 + \$500.00
Failure to Polybag Apparel	\$150.00 + \$0.75 per unit