

Hat World & Lids Return to Vendor Guidelines

- In certain circumstances, Hat World & Lids will need to return non-damaged or non-defective merchandise to vendors. In these cases, Hat World & Lids requires a return authorization number from the Vendor.
- In the event that Hat World & Lids is responsible for payment of freight charges, we will only be liable for the actual freight charges. Hat World & Lids will not assume responsibility for any accessorial or other unrelated charges, including but not limited to; trailer/driver detention, attempted delivery/redelivery, storage or inside delivery. If Hat World & Lids is billed for any of these charges, they will be charged back to the Vendor.
- If the Vendor assumes responsibility for payment of freight charges, Hat World & Lids must be furnished the name and contact information of the Carrier the Vendor has selected in a timely fashion.