

## Lids Chargeback Guidelines

Failure to act in accordance with the terms of Lids posted guidelines may result in a charge-back to the Vendor. Lids may re-bill or deduct from a Purchase Order payment any costs related to non-compliance plus a nominal Non-compliance Fee.

- The Lids Non-compliance Fee is set at \$150.00 per occurrence

CHARGEBACKS	FEES
Shipping without Authorization	\$250.00 + Freight
Shipping with an expired Authorization	\$150.00 + Freight
Unauthorized changes to shipment (must ship exactly as quoted)	\$150.00 + Freight
Shipped to/from wrong destination (as noted on routing request)	\$150.00 + Freight
Failure to provide accurate information on routing request	\$150.00 + Difference in Freight
Failure to consolidate shipments on the same day	\$150.00 + Freight
Ups shipped incorrect service level (ex. freight vs. ground)	\$150.00 + Gross Freight
Using Lids 3rd Party UPS Account for other companies	\$500.00 + Gross Freight
Using incorrect Lids 3rd Party UPS Accounts	\$150.00 + Gross Freight
Failure to add required information to BOL, ie Quote ID #'s, correct pallet sizes, correct NMFC-Sub #'s and correct class number	\$150.00 + Difference in Freight
Failure to fax/email signed copy of BOL within 24 hours of shipping of the merchandise.	\$150.00
No PO number on documentation	\$150.00
No Authorization Number on documentation	\$150.00
Invoice different from Purchase Order (ie: quantity, terms, pricing, PO charges)	\$150.00 per Violation
Store name and number do not appear in UPS address fields	\$150.00 + \$5.00 per carton
Case label does not scan	\$150.00 + \$5.00 per carton
Merchandise shipped without ASN	\$150.00 + \$5.00 per carton
Incomplete or Inaccurate ASN	\$150.00 + \$5.00 per carton
UPS Insurance Charged	\$150.00 + Insurance

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Unapproved pallet use	\$150.00 + \$25.00 per pallet
Unauthorized accessorial charges	\$150.00 + Amt of actual charges
Cartons not marked/labeled according to instructions	\$150.00 + \$5.00 per carton
Lids reference numbers not used in reference fields	\$150.00 + \$5.00 per carton
Item barcode does not scan or incorrect data	\$150.00 + \$1.00 per barcode
Shipment does not match purchase order	\$150.00 + \$5.00 per carton
Using unauthorized carrier for your shipping point	\$150.00 + Freight
Failure to follow POE Procedures	\$250.00 per occurrence
Failure to follow Packing Standards	\$150.00 + \$5.00 per carton
Product not labeled according to instructions	\$150.00 + Actual Labor
Tracking numbers not emailed/faxed by the end of next business day	\$150.00
Cost remove incorrect price tickets and reticket	\$0.50 per unit