

Return to Vendor Procedures

- In certain circumstances, Genesco will need to return non-damaged or non-defective merchandise to vendors. In these cases, Genesco requires a return authorization number from the vendor.
- In the event that Genesco is responsible for payment of freight charges, we will only be liable for the actual freight charges. Any accessorial or other unrelated charges, including but not limited to, trailer/driver detention, attempted delivery/redelivery, storage or inside delivery, Genesco **will not** assume responsibility. If our carriers bill us for these charges, we will charge them back to the vendor.
- If the vendor assumes responsibility for payment of freight charges, Genesco must be furnished the name and contact information for the carrier the vendor selects. This must be furnished in a timely fashion.