

Chargeback's

Chargeback	Fee
Shipping without Authorization	\$500.00 + Freight
Shipping with an expired Authorization	\$150.00 + Freight
Shipment shipped to wrong destination	\$150.00 + Freight
Unauthorized changes to shipment (cartons or weight)	\$150.00 + Freight
Freight charges added to invoice	\$150.00 + Freight Charged Back
Shipping oversized small parcel packages without authorization	\$150.00 + Difference in Freight
Bill of Lading not faxed/emailed or is faxed/emailed with incorrect information	\$150.00
No Authorization number on documentation	\$150.00
No PO number on documentation	\$150.00
Invoice Different From Purchase Order (ex: quantity, terms, pricing, PO charges)	\$150.00 per Violation + Difference in Price
Unapproved pallet use	\$150.00 + \$25.00 per pallet
Unauthorized accessorial charges	\$150.00 + Amount of actual charges
Failure to provide accurate information on routing requests	\$150.00 + Difference in Freight
Shipment does not match purchase order	\$150.00 + up to \$5.00 per carton
Failure to consolidate shipments on the same day	\$150.00 + Freight
Using unauthorized carrier for your shipping point	\$150.00 + Freight
Shipping more than once in a 48 hour period	\$150.00 + Freight
Purchase orders not loaded in sequence	\$150.00 + \$5.00 per carton